



CENTRAL PLUMBING SPECIALTIES

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575 Chestnut Ridge Road	Spring Valley, NY 10977	845.573.0090	fax 845.573.9009

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GRANDE CENTRAL NEW YORK SHOWROOMS

550 Saw Mill River Road	Yonkers, NY 10701	914.968.9200	fax 914.968.6585
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To our friends and loyal customers:

At Central Plumbing Specialties we want to remind you that during these challenging times we are here for you. While the COVID-19 virus has required everyone to practice social distancing, our supply counters will work during normal business hours. We will temporarily not keep our showroom in Rockland County open on Wednesday evenings and showrooms in New York City on Thursday evenings.

The health and safety of our employees and customers remain our top priority. We would like to take this opportunity to let you know how we continue to navigate through the uncertainty of the COVID-19 virus outbreak. To help mitigate the risk of infection to others we have initiated the following protocols beyond the normal steps that we typically take during flu season. These steps are taken to keep our workplace as safe and clean as we possibly can.

- Our team is regularly monitoring and responding accordingly to COVID-19 related developments on a local, national and world basis. We're paying particularly close attention to the CDC.gov website and following [CDC's COVID-19 Guidance](#). In addition, we're following the guidelines and requirements of the health departments in the regions in which we operate.
- There are no reported cases of any Central Plumbing Specialties employees, or their families, being infected with the virus. Employees have been instructed to stay home if they feel sick or have any symptoms such as fever, coughing, shortness of breath, etc. We have also provided our employees with the CDC Guidelines regarding the COVID-19 virus.
- We have increased the frequency of cleaning to a much higher volume. We will continue to deep clean and disinfect our offices every other day until further notice. Our trucks are being cleaned and disinfected as well. All staff is paying special attention to the most touched surfaces and disinfecting several times throughout the day.
- Until further notice, we are restricting visitors to our offices and warehouses in order follow the appropriate social distancing and to restrain the amount of potential cross contamination.

Although we are following the Executive Order mandated by the State of New York, at this stage, our intent is to continue the same level of service that you are accustomed to. We would like for everyone to understand that we are taking all precautions to ensure we are maintaining a safe and healthy environment for our friends, customers, and employees. We will be continuing to review the situation and recommendations from our local, state and federal governments.

Note:

We may not be able to guaranty normal availability of some decorative materials based upon the world wide pandemic. We ask for your patience during these trying times. We recommend that you don't schedule your contractor or plumber until your supplies have been picked up or delivered.

Thank you for your continued support. Please feel free to reach out to us with any questions or concerns!